

ERIKA WEISSINGER, PhD

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EDUCATION

University of California, Berkeley, Goldman School of Public Policy 2013
PhD in Public Policy Berkeley, CA

- Research interests: qualitative data research, child welfare, economic inequality, racial justice
- Dissertation: *Reasons for Attrition Among Public Adoption Seekers*
- Dissertation Committee: Jane Mauldon (Chair), Jill Duerr Berrick, Joan Hollinger, Robert Reich
- Relevant course work: Qualitative Research Methods, Program Evaluation, Program Implementation, Child and Family Law, Social Welfare of Children and Families

National Science Foundation 2006-2008
Integrated Graduate Education Research and Training Program (IGERT) in Politics, Economics, Psychology, and Public Policy (PEPPP)

Johns Hopkins University, Institute for Policy Studies 2000
Master of Arts in Policy Studies Baltimore, MD

Pomona College 1997
Bachelor of Arts in Politics Claremont, CA

- Studied abroad in Taipei, Taiwan at National Chengchi University.

ACADEMIC POSITIONS

University of California, Berkeley 2017-present
Goldman School of Public Policy
Visiting Professor

- Teach Race, Ethnicity, and Public Policy
- Taught Policy Analysis and Communication

Mills College 2016-present
Lorri I. Lokey School of Business and Public Policy
Assistant Adjunct Professor

- Teach qualitative research methods to graduate and undergraduate students.

University of California, Berkeley 2014-2015
Mack Center on Nonprofit & Public Sector Management in the Human Services
Post Doctoral Fellow

- Directed a team of researchers in creating a qualitative database of child welfare case records.
- Collaborated with Bay Area Social Services Consortium (BASSC) Leadership to identify strengths and gaps in child welfare agency service provision.
- Identified research directions and authored policy papers using qualitative data mining techniques.
- Oversaw Master's theses and final student presentations.

Graduate Student Instructor/Reader

- Leadership and Social Change (with Robert Reich)
- The Paradox of Wealth and Poverty (with Robert Reich)
- Discrimination and Prejudice (with Jack Glaser)
- Housing and the Urban Economy (with John Quigley)

Program Evaluation Researcher

- Conducted an outcome and process evaluation for the San Francisco Office of the Public Defender's Children of Incarcerated Parents Program (CIPP). Created a tool for future data collection. Provided recommendations for social worker caseload management, client identification, and service targeting. Designed an experimental research protocol involving random assignment. Final report submitted to the Zellerbach Family Foundation.

PUBLICATIONS

Natland, S., Weissinger, E., Graff, G., Carnochan, S. (2016) "Learning Practice-Based Research Methods: Capturing the Experiences of MSW Students," *Journal of Teaching in Social Work* Vol. 36 Iss.1

Duerr Berrick, J., Lawson, J., Weissinger, E (2011) *Oxford Bibliographies: Adoption* (<http://oxfordbibliographiesonline.com>)

Weissinger, E. (2005). Condominium conversion and the Berkeley housing market. Berkeley, CA: *PolicyMatters*, 2(2).

Deloitte Consulting (Weissinger, E., Author). (2003). *Case study: How Washington D.C.'s Child and Family Services Agency used data to emerge for court receivership*, Computerworld Honors Program: Honoring Those Who Use Information Technology to Benefit Society. Washington, DC.

Newman, S. J., et al. (Weissinger, E., Contributor). (1998, Fall). *Revitalizing Baltimore: An assessment of five touted urban revitalization strategies*. Occasional Paper No. 21. Baltimore, MD: Institute for Policy Studies.

PRESENTATIONS

Continuous Quality Improvement (CQI) Symposium, UC Davis: "Child Welfare Qualitative Data-Mining (QDM) Pilot Project Findings." July, 2015.

One Child, Many Hands Conference, University of Pennsylvania Law School: "When things go Right: Applying Qualitative Data-Mining (QDM) Techniques to Child Welfare Data." June, 2015.

Association for Public Policy Analysis and Management (APPAM) Conference: "Findings from Interviews with Individuals who did Not Complete the Public Adoption the Process." November, 2009.

HONORS AND AWARDS

- Center for Child and Youth Policy Dissertation Award (2008-2009)
- IGERT Fellow (Program in Politics, Economics, Psychology, and Public Policy) (2006-2008)
- National Congress for Community Economic Development Fellowship (1999-2000)
- J. W. Saxe Memorial Scholarship for Public Service (1999)
- Sar Levitan Scholarship for workforce development and poverty-related studies (1998)
- Pomona College Public Service Award (1997)

PROFESSIONAL EXPERIENCE

JBS International

2009-2012

Data Manager

San Francisco, CA

- Led Child and Family Services Reviews (CFSRs) data collection and management.
- Led a team of researchers in writing a series of reports on key child welfare topics.
- Led the development of the next generation of the CFSR data management system and repository to provide a dynamic data display.

The Center to Promote HealthCare Access

2004-2006

Implementation Manager

Oakland, CA

- Implemented a health care eligibility determination system (One-e-App) in Alameda County.
- Managed a change order involving significant enhancements to Santa Cruz County's system including the addition of Medi-Cal determination functionality.
- Managed staff, budget, change orders, and funding proposals.

Deloitte Consulting

2000-2004

Deputy Project Manager

Sacramento, CA & Washington, DC

- Managed the District of Columbia's Child State Automated Child Welfare Information System (SACWIS) with the Child and Family Services Agency (CFSA). The SACWIS tracks over 10,000 children and families in the District's child welfare system and is used for case management, finance, and federal reporting.
- Member of the leadership team that enabled the Agency to emerge from federal court receivership.
- Implemented the Deloitte/CFSA contract and made key decisions about the scope, strategy, and resource needs of this 50-person project.

Information Manager

- Designed reports to help CFSA comply with the terms of the court receivership and use data to conduct outcome-based management.
- Led a team of 12 in producing and distributing management reports.

Help Desk and On-Site Support Manager

- Recruited and hired a 10-person team responsible for the Agency's database use including training, help-desk, one-on-one support, and change management.

The Annie E. Casey Foundation

1999-2000

Researcher

Baltimore, MD

- Researched and identified economic mobility strategies and best practices in the immigrant and refugee social services field. Activities culminated in a 250-person strategy conference attended by policymakers, government officials, foundation officers, and practitioners.

Coro Fellowship

1998-1999

Fellow

Los Angeles, CA

- Completed consulting assignments for the The Los Angeles City Council, *La Opinion*, The United Farm Workers, The California Community Foundation, and the City of Los Angeles Community Development Department.

VOLUNTEER WORK

Waterside Workshops

2013-present

Board Treasurer

Berkeley, CA

- Waterside Workshops provides job training, classes, and recreation opportunities for foster youth and young people involved with the criminal justice system. Designed and implemented multi-year program evaluation plan to meet funder requirements including qualitative and quantitative data collection and analysis.

Family Emergency Shelter Coalition (FESCO)

2008-2009

- Board of Directors

Hayward, CA

Court Appointed Special Advocate (CASA) Program

1999-2002

Child Advocate

Baltimore, MD

- Advocated for four children in a child abuse and neglect case.
- Monitored the case and met with the foster children on a weekly basis.
- Wrote court reports and made recommendations to foster parents, the Baltimore Social Services Agency, and the court.
- Testified at biannual court hearings on behalf of the children.